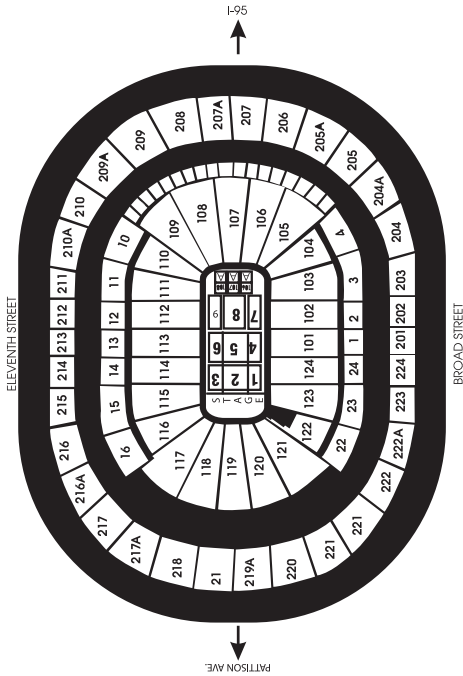


WELLS FARGO CENTER

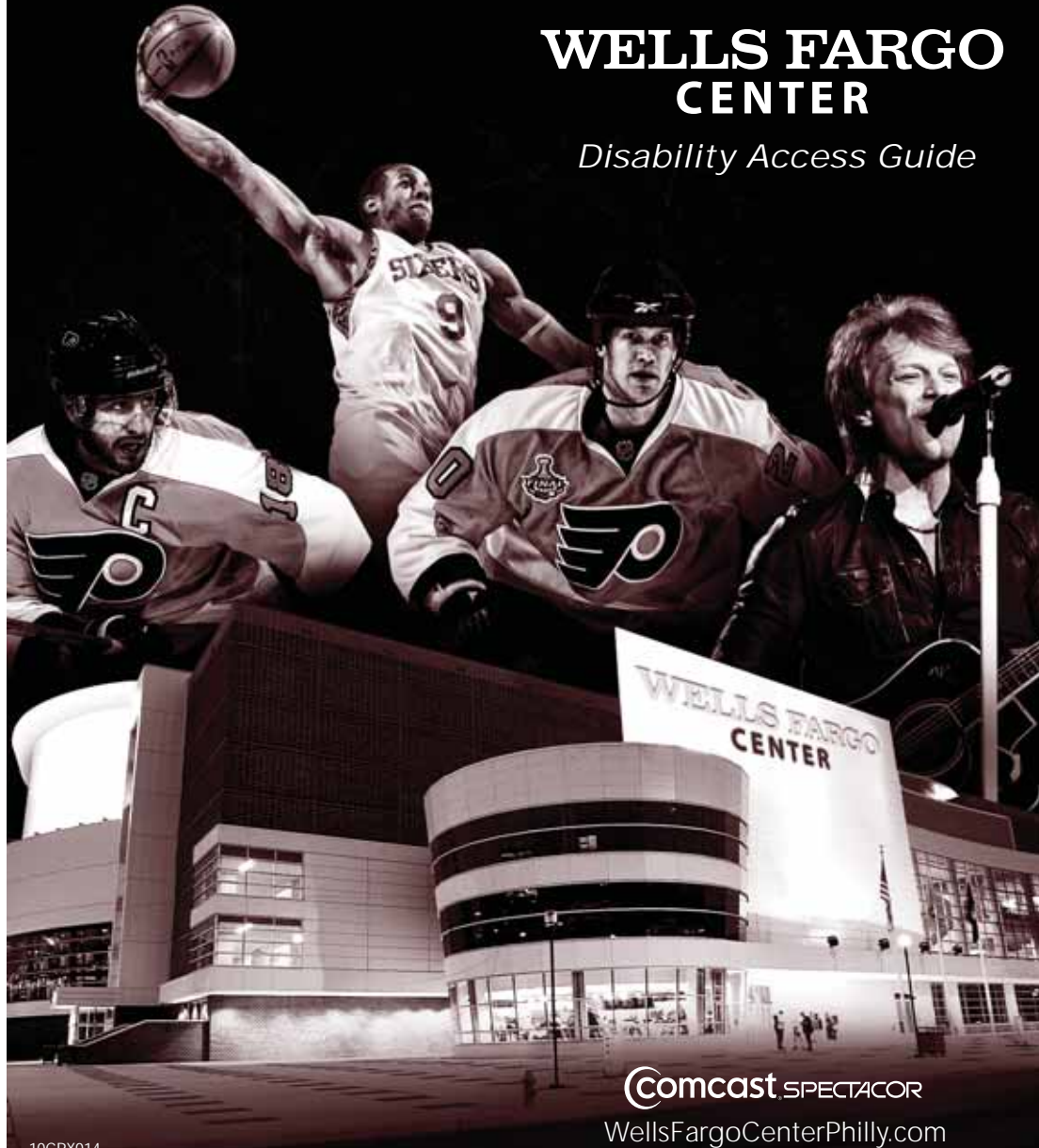


comcastTIX.com

1.800.298.4200

WELLS FARGO CENTER

Disability Access Guide



Wells Fargo Center Disability Access Guide

Parking & ParaTransit

Located on the Broad Street (west side), D Lot (south side of building), 11th Street (east side) and Terminal Avenue (south side) of the **Wells Fargo Center**, accessible parking is available and marked by the universal symbols. Hang tags or plates are needed for accessible parking. Individuals needing to use ParaTransit must call carriers to schedule rides. There are Stops located at the **Wells Fargo Center**.

Entrances

Entrances on the Broad Street and 11th Street sides at the **Wells Fargo Center** are accessible.

Elevators

Public Elevators are available at the **Wells Fargo Center**. There are elevators located in the VIP Lobby on the Broad Street side of the **Wells Fargo Center** and on the 11th Street side of the building near Sections 109 and 110. These elevators make all levels of the Wells Fargo Center accessible.

Restrooms

All restrooms, on all levels are accessible. Private, unisex restrooms are located on the Broad Street side of the building at the Guest Services area.

Concession Stands, Telephones and Fountains

All concession stands are accessible on every level of the **Wells Fargo Center**. Various public telephones and water fountains are mounted low, making them accessible to patrons.

Service Animals

Service Animals/Guide Dogs are Permitted in the **Wells Fargo Center**. All other animals are prohibited.

Assisted Listening System (ALS)

Head sets and receivers for our state-of-the-art Assisted Listening System (ALS) are available at the Guest Services Desk located on the Concourse behind section 124 (Broad Street side of the **Wells Fargo Center**). Assistive Listening Devices are available for loan, at no cost, with a valid photo ID required as deposit.

Accessible Seating

Accessible seating is located on every level of the **Wells Fargo Center** (lower level and mezzanine as well as club boxes and suites). It is strongly suggested that all accessible seating and requests be made in advance. Sign language interpreter requests require two weeks advance notice of the show for scheduling. **Wells Fargo Center** personnel reserve the right to take appropriate legal action against individuals who fraudulently obtain wheelchair & companion seats.

Purchasing Tickets for Accessible Seating

Accessible seating can be purchased by phone or in person through our Box Office. To charge tickets by phone for Concerts & Family Events, call 215-389-9571. To charge by phone for the Philadelphia Flyers, call 215-952-5461. To charge by phone for the Philadelphia 76ers, call 215-952-7000. Tickets can also be purchased in person at the **Wells Fargo Center** Box Office.

Event Information

For information regarding Wells Fargo Center events, call 1-800-298-4200, or log onto ComcastTIX.com. For Philadelphia Flyers information, call 215-218-4FAN (4326) or log onto PhiladelphiaFlyers.com. For Philadelphia 76ers information, call 215-339-7676 or log onto Sixers.com. For Philadelphia Wings information, call 215-389-WING (9464) or log onto Wingslax.com.

Unannounced Patrons

Patrons needing accessible seating at the time of an event will be directed to the Guest Services Desk for availability, on a first-come first-served basis. Guest Services is located on the Broad Street side of the **Wells Fargo Center**.

Companion Seating

Subject to availability, a limited number of adjacent companion seats may be purchased.

