



HEALTH AND SAFETY PROTOCOLS

The Wells Fargo Center has implemented the following COVID-19 procedures to protect guest health and safety. We have been working closely with the City of Philadelphia to meet and exceed all established health and safety requirements. Winter on Broad Street is a fun and safe way to celebrate the holiday season with family and friends! The following procedures will be in place during the event:

- **Limited capacity and timed ticket entry:** Timed tickets and capacity limits will allow guests to socially distance at all times during the Winter on Broad Street experience.
- **Linear Layout:** Winter on Broad Street was designed to flow in a one-way, linear layout to keep guests spread out during their visit.
- **Required use of PPE and face masks:** All guests and staff will be required to wear a face mask at all times, except while seated in the outdoor restaurant designated food and beverage areas.
- **Social Distancing Protocols:** Wells Fargo Center staff will assist in maintaining PPE compliance and social distancing throughout the experience, and are available to address any issues you encounter.
- **Complimentary hand sanitizer stations:** Hand sanitizer stations will be placed throughout the Winter on Broad Street layout to ensure that all guests can sanitize throughout their visit.
- **Safety Checkpoints:** A series of staffed safety checkpoints will ensure that all Winter on Broad Street attendees are complying with the required health and safety policies/procedures including mask wearing and social distancing practices.
- **Enhanced methods and use of EPA-approved disinfectants:** Wells Fargo Center has frequent in-event and post-event cleaning protocols, especially for high-touch and high-traffic areas including activity stations, restrooms, dining areas and check-out registers.
- **Contactless Transaction Enhancements:** Wells Fargo Center will offer contactless payment options at check-out registers.
- **On-site medical and emergency services:** Trained medical and emergency staff will be on-site every night of Winter on Broad Street to ensure the health and safety of guests.

Winter on Broad Street will follow all outdoor dining guidance set by the City of Philadelphia. The following procedures will be in place at all Wells Fargo Center outdoor restaurant dining locations:

- Attendees must be seated at a table to eat or drink – no food and beverage can be consumed outside of the designated dining locations.
- No more than four (4) people will be permitted at each table. Only members from the same household may sit together.
- All tables will be cleaned between each party.
- All food purchases will be done through cashless transactions at our takeout locations, where employees will be fitted with full PPE and separated from attendees by solid barriers.
- Orders including alcoholic beverages must also include food in the same transaction.

We have taken great care to design a safe experience in full compliance with City requirements. We look forward to welcoming you. Enjoy the show!